

Wiltshire Council

Health and Wellbeing Board

29 March 2018

Subject: Better Care Plan

Executive Summary

Non-elective admissions have increased when compared to last year but this is driven in the main by changes in coding at a couple of trusts and some transfer of responsibility from Specialised to CCG Commissioning.

The number of delayed transfer of care days (DTC) increased in the latest January period, however we continue to see improvement in both NHS delays and ASC delays compared to earlier in the year.

There are some data quality issues surrounding the measurement of those people still at home 91 days after discharge which are being managed with a view to correcting the data from April onwards.

Urgent Care at Home has continued to see more referrals. Help to Live at Home has taken forward the person-centred model to enable individuals to have care that enables resilience and self-care. New permanent admissions to care homes remain at historically low levels

During 2018/19 the new market model for Wiltshire that supports the transformational change of delivering care closer to home or at home will be strengthened by domiciliary care market development, linking to Home First and the in house reablement service.

The Better Care Fund plan for 2017/18 continues to take forward the transformational change programme for reducing hospital based care and increasing care local to or at home. This is supported by a responsive Home First model that will continue to be strengthened in 2018/19 as our new service model is commissioned.

The Better Care Fund Programme has made a positive impact in relation to DTC since April 2017 however we remain off trajectory, the pooled fund and associated schemes are currently being reviewed to ensure that improvement takes place at a system wide level through the adoption of national best practice models such as the high impact model of change.

Proposal

It is recommended that the Board:

- i) Note the Performance levels contained in the Integration and Better Care Fund Dashboard and the completion of the Section 75 agreement

Reason for Proposal

To provide assurance the Better Care Fund Programme is taking forward the Health and Wellbeing Board priorities aligned to transforming care from an acute to community or home.

Tony Marvell**Portfolio Delivery Manager - Integration****Wiltshire Council and Clinical Commissioning Group**

29 March 2018

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Purpose of Report

1. To provide a status report for the Better Care Fund Programme, including an update on the Section 75 agreement.

Background

2. The Better Care Plan is established across Wiltshire, leading schemes, managing the system in terms of flow, responding to increased pressures and developing a consistent approach in relation to measurement, monitoring and delivery. The Better Care Fund Programme provides a platform for transformation and system wide integration.

Main Considerations

3. The Better Care Fund plan for 2017/18 continues to take forward the commitment of reducing hospital based care to care local or at home. This is supported by a responsive Home First model that will continue to be strengthened in 2018/19 as our new service models are commissioned.
4. The performance dashboard at **Appendix 1** shows that:
 - Overall non-elective admissions for Wiltshire are around 10.7% higher than last year, but this is driven in the main by changes in coding at a couple of trusts and some transfer of responsibility from Specialised to CCG Commissioning, without these changes the increase would be around 4.8%. Avoidable emergency admissions are down 1% and admissions from non-LD care homes are down nearly 3% on the same period last.
 - New permanent admissions to care homes remain at historically low levels due in part to availability of care homes.
 - The percentage of people at home 91 days post hospital discharge has reduced, data quality issues are causing issues with regards to the production of accurate performance information which is being managed to ensure reliable information for 2018-19.
 - The number of Delayed Transfers of Care days continue to fall and performance is improving on that seen earlier in the year, however our position remains above the planned trajectory.
 - Urgent care at home continues to see more referrals, with 72 in January, which is close to the target of 80 people, however the % of admissions avoided was lower at 75%

- Help to live at home activity increased in January for new cases, the total was 47 compared to 28 in December
- Urgent Care at home activity has increased 36% on the same period last year which aligns to the delayed days that have reported 6.4% lower than the same period last year, but remain well above trajectory for October 2017. This is a positive move as the Better Care Fund workstreams embed however further is required to enable the system to be sustainable in 2018 and into 2019.
- Intermediate Care Bed admissions are at a level broadly similar to the same period last year but discharges are 2% higher. Domiciliary Care activity for new clients is 4.5% higher than the same period last year and ongoing support is 7.2% higher suggesting the new models of care to support Home First is starting to change the system model from residential to normal residential of choice.

Better Care Fund 2017/19

5. A review of the schemes contained within the BCF pooled fund is in progress to ensure that schemes continue to contribute to the overall improvement of the whole health and social care system. This will ensure that the schemes for 2018/19 are clearly baselined and that benefits are reported and managed.
6. As reported to the last meeting the Section 75 agreement required a refresh to take account of the arrangement for 2017/19. The Section 75 has now been agreed by Wiltshire Council and The Clinical Commissioning Group.
7. Improvements to the governance for Integration and Better Care Fund are underway. A new Integration and Better Care Board is now in place to provide closer oversight and management of schemes, and to develop closer integrated working approaches.

The board will report to the Joint Commissioning Board (JCB) on scheme delivery, reviewing business cases and will make recommendations to JCB for investment. The board will also evaluate existing schemes and make recommendations for mainstreaming or scheme closure.

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Appendices:
 Appendix 1: BCP Dashboard